

Our Values

As a small, therapist-owned company, our values of excellence, customer service, innovation, communication, and accountability are reflected in every product we make and every interaction we have with our customers, vendors, and community. Your healing work sustains us and supports our values in action, every day.

- We build caring and lasting relationships with our customers.
- We produce innovative, quality products that really work.
- We respect our customers and serve you to the best of our ability.
- We do not and will not test our products on animals.
- We do not use animal products in our formulations.
- We act responsibly to protect our cherished environment.
- We support our local community and the efforts of the entire massage community.

We believe that shopping our website should be an enjoyable experience, complete with all of the information you need to make informed choices. We hope that your visit to our website will give you the feeling of actually shopping in our store, trying our products and enjoying the smells and textures, with someone always standing nearby to help you. Get to know us better and see our factory in our [Photo Album](#).

For the personal touch, we welcome you to call or email us during our business hours, Monday through Thursday, 9:00 am to 5:00 pm Eastern Time. Call us toll-free at 800-881-1681 (within Canada) or email us at info@knowyourbodybest.com. We enjoy speaking with you and finding ways to be a helpful partner in your successful practice.